

Investigation MANAGEMENT Solution Accelerator

Designed by Planet Technologies

Managing paperwork during a criminal investigation can be a daunting task and can waste precious time and money.

To answer the call for a more streamlined process, Planet Technologies has created the **Investigation Management Solution Accelerator** which allows your organization to manage all aspects of a case investigation including evidence management, narrative, case security, crimes codes, arrest information, and detailed case reporting quickly and seamlessly by leveraging Microsoft Dynamics CRM 2011.

Planet's Investigation Management Solution, a CRM Solution Accelerator, streamlines the business and investigation process by eliminating paper based files. Replacing paper with records which are searchable enables the capability of producing detailed statistics using reporting and dashboard functionality which provides management personnel with an oversight throughout the entire investigative case lifecycle.

INFORMATION CAPTURED

Agents	Aliases	Armed Codes	Arrests	Attorneys	Bias Codes
Businesses	Charges	Diversion Types	Drug Categories	Drug Codes	Evidence
Gangs	Identifications	Licenses	Municipalities	Narratives	Occupations
OCDETFs	Offenses	Referrals	Subjects	Task Forces	Vehicles

WHY MICROSOFT CRM?

By leveraging Microsoft Dynamics CRM, the application is fully customizable and provides excellent integration with other Microsoft technologies. The application can either be deployed on-premise which is a local install and hosted within your agency or it can be accessed as SAAS (Software as a service) which would eliminate the need for costly network infrastructure and provide a low cost alternative.

In addition, Dynamics CRM provides the capability to extend the core application to include additional features such as a Case Expense Tracking, Money Tracking, Matter Management or Prosecution.

Microsoft Partner

Gold Management and Virtualization
Gold Portals and Collaboration
Gold Content Management
Gold Digital Marketing
Gold Search
Gold Hosting
Gold OEM



Put our knowledge and experience to work for you.

Planet, a leading Microsoft Partner with seven gold competencies, has subject matter experts in CRM, SharePoint, Cloud Solutions, Messaging and Collaboration, Mobility, Identity Management, User Management, and Data Center Automation.

Awards

- Six-time Microsoft Federal Partner of the Year
- Three-time Microsoft State and Local Government of the Year

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Product FEATURES and Benefits

ACCESSIBILITY

Access via mobile devices while in the field or offline to enter data when no internet is available.

EVIDENCE INVENTORY

Provides detailed management of evidence inventory related to a specific case.

HIGH LEVEL CASE SECURITY

High level of configurable security which can also be shared with personnel who might not have the required access in order to collaborate on a case. It can be configured on multiples levels such as individual, team or business unit or organization so each can use the same system while keeping their data separate and secure.

CRIME CODE DATA MANAGEMENT

Provides the capability of managing crimes code data which can be related to an arrest when that type of event occurs.

DETAILED AUDITING

Provides detailed auditing of all information that is entered for a case. Any modifications to a case is recorded which stores the old values along with the new values to provide detailed history about any transaction.

WORKLOAD MANAGEMENT

Manage workload by allowing the creation of tasks to be assigned to personnel. Combined with the reporting and dashboards, senior management would have an oversight of work being completed throughout the entire agency.

COMMUNICATION TRACKING

Track any communication such as telephone calls, emails, and standard mail regarding a case by creating activities on an investigation.

CASE NARRATIVES

Has the option to provide detailed case narratives through the lifecycle of the investigation.

Please visit WWW.GO-PLANET.COM or call us for a free consultation.

Planet's CRM team has unparalleled experience in developing CRM Applications in support of local municipalities.

Investigation
MANAGEMENT
Solution